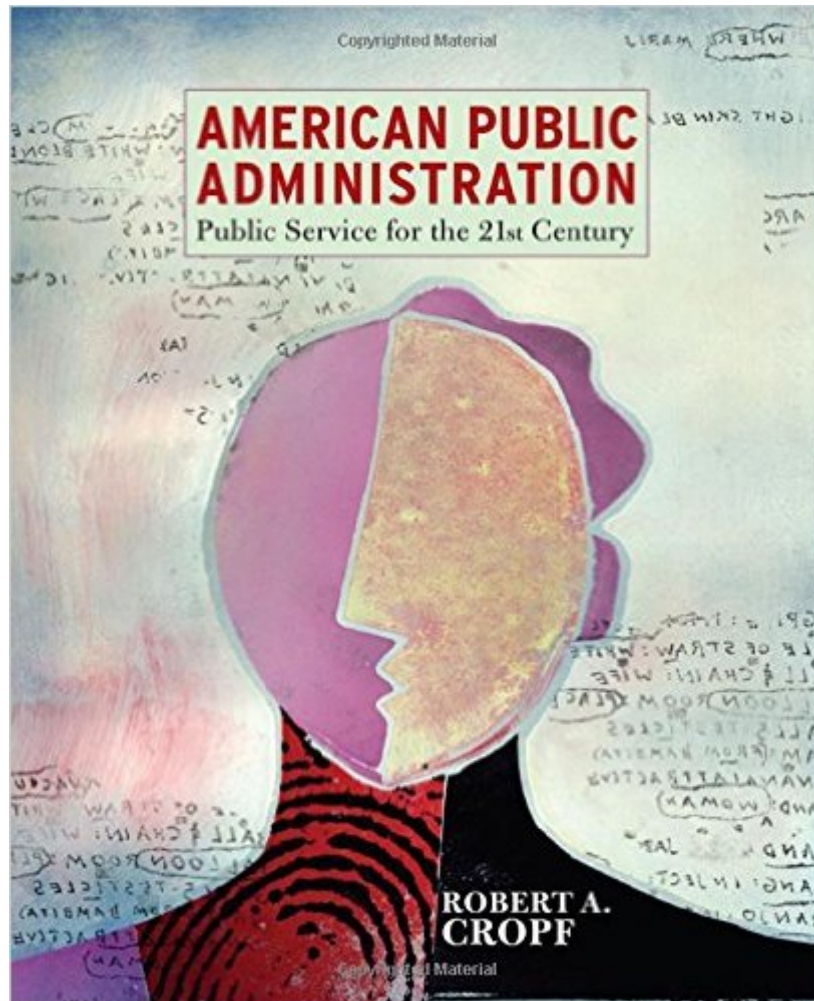


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# American Public Administration: Public Service For The 21st Century



## Synopsis

In addition to addressing the basics, *American Public Administration: Public Service for the 21st Century* stands out from other books in the market by offering a broader context in which to understand public administration and by devoting comprehensive coverage to current topics and trends, many of which are given chapter-length treatment (e.g., civil society, privatization, management information systems, and ethics). The most recent and compelling research is woven throughout every chapter to give students a useful, in-depth understanding of the field today. Real-world case studies and vignettes, helpful chapter pedagogy, an abundance of charts and graphs, and numerous Web listings help students learn and engage them in the text.

## Book Information

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## Customer Reviews

The Book falls apart when I started using it. I had to call .com to send me another one. The publisher did not do well with the binding. The book looks like it was printed on a copier and then clued together. This also happened to the new book. I spent over 100 for the book.

I had to have this book for a class I just finished. The book was a "must have" for me, but I also found a lot of really good info in it for me in my work. I don't think the average person would just buy it, but if public administration is what you do, then this a good one to have in your professional "tool box." The teacher mentoring the class along with the text, had a lot to do with the contents and the

book's personal "value" to us students.

I would never have purchased this book willingly. If I did not need it for my class, it would have been returned on day one. Many of the examples in the book are very old and not up to date with today's issues. The quality of the binding is subpar and pages are falling out to the point I have binder clips holding it together.

This book had to be a reject from the publisher, who should have burned it, instead of letting it go out and people see the terrible printing. Almost every chapter has the same pages blurred to the point where they are unreadable.

Very disappointed in this purchase. I opened the plastic bag and the book is ripped in half and you cannot even read the text on some pages. This is definitely not a Used/Very Good book and will rethink any future purchase of used books.

It was the correct book but on some of the pages the ink smudged and some of the words are faded on most of the pages making it difficult to read. We couldn't send it back because he needed it for his course or I would have.

After using the book for a couple of weeks, it began to fall apart. The pages came out. Once sent me another one, the pages came apart again. The quality of the book is really bad. Even the pages that are printed on.

All my classmate's this books fall apart, dont buy this book. I rent it and charge me more money for the fall apart page

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